

# Product Return Information

**In the event EYLEA® (aflibercept) Injection is rendered unusable after purchase, product may be returned to Regeneron and replaced in appropriate circumstances**

Returns are subject to adherence to Regeneron policies and procedures regarding the return of product and Regeneron's right, in its sole discretion, to deny replacement when misuse is suspected.

**All product should be returned as a condition of replacement\***

## PRODUCT RETURN PROCEDURE

1. Contact EYLEA4U®, 1-855-EYLEA4U (1-855-395-3248) and select Option 3
2. Complete the Return Product Eligibility Certification form in its entirety and return with the following:
  - a. Proof of Purchase for units being returned
  - b. In the case of broken vial(s), pictures documenting the damage
3. Completed forms and supporting documents may be faxed to (615) 827-0164 or emailed to [return@regeneron.com](mailto:return@regeneron.com)
4. Hold/quarantine the product to be returned and follow instructions in product retrieval kit
5. Once approved, replacement product ships within 1 business day of approval

\*Broken vial(s) do not have to be returned, but pictures documenting the damage should be submitted.

**FOR RETURNS OF EXPIRED PRODUCT OR PRODUCT DAMAGED IN SHIPMENT**, please contact your distributor for return.

**FOR PRODUCT COMPLAINTS**, please call EYLEA4U at 1-855-EYLEA4U (1-855-395-3248) and select Option 3.



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**REGENERON**

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